

From: Carol Cuddihy
Date: December 13, 2011 12:10:24 PM EST
To: Mike Macklin
Cc: Paul Cuddihy
Subject: Mike - Please pass this on to Karl. Many Thanks, Carol & Paul

Dear Karl,

Paul and I want to thank you and the top-notch team at Cameo for their outstanding work in the successful renovation of our kitchen. We are extremely pleased with the finished product. It was a very positive experience from beginning to end.

Mike and Virginia set the tone when they came to take measurements and present the design proposal. We were amazed at how thorough they were in their analysis. The design reflected everything we asked for and more. It was clear from the beginning that Mike understood our objectives. He quickly responded to all our questions and was very patient during the product selection process!

We were also thrilled with Bob as the project manager. His attention to detail can not be surpassed. He also offered creative solutions to challenges encountered along the way, even repairing a broken support on our dishwasher. His reassurance about finding solutions to problems gave us peace of mind throughout the project. He rightly takes great pride in his work and consistently strives to deliver the best for his clients! He repeatedly went above and beyond our expectations!

We also want to acknowledge Kevin, Robert, Kyle, Alberto, Chris, Andre and the rest of the Cameo team. Without exception, they were all very competent, courteous, professional and hardworking!

Last but not least, the team was great company. They were easy to have around the house for the duration of the project. Their banter and singing with the radio while working almost surpassed the American Idol or America's Got Talent shows. They truly felt like family!

Our sincerest thanks for a job well done! We now have a kitchen I know we'll enjoy for years to come!

Sincerely,

Carol & Paul Cuddihy