

September 1, 2014

To: Cameo Kitchens

From: Olivia and Mitch Michener

Re: Our beautiful kitchen

We have been so busy enjoying the beautiful new kitchen that your team created that we've been remiss in putting our experience into writing. After hearing horror stories from others who had bad experiences with kitchen contractors we must report that our experience with Cameo was the exact opposite. From our first meeting with designer Virginia Vipperman to the final finishing touches everyone on the team was personable, professional, and totally cooperative.

Virginia was creative with design modifications required because of the structural constraints of load-bearing walls and skillfully aided our selection process. The skilled carpentry team of Alex Figueroa, Carlos Polanco and others were meticulous in their craftsmanship. Indeed everyone who came to work on the project did excellent work in their specialty. Plus they cleaned up at the end of every work day! I was actually sad to have to say good-by—they had been such a pleasure to have around.

Our project began on time, all the cabinets were on site, and all appliances arrived as scheduled. Despite starting in January with winter weather impacts our new kitchen was completed in a timely manner. It is beautiful as well as functional and we get nothing but compliments.

It is rare to find a company that emphasizes quality over quantity and is attentive to every aspect of the project. That is why you have earned such a fine reputation!

Olivia and Mitch