

Mr. Karl Keul
Manager
Cameo Kitchens, Inc.
7297 - M Lee Highway
Falls Church, VA 22042

Dear Mr. Keul:

It has been three years since Cameo Kitchens, Inc. completed our kitchen. And, your company has stood behind its word to always address any customer concerns that might arise in the future.

So, when some caulking anomalies arose last year, we contacted Tammy Clark who had advised us when we worked with her that Cameo Kitchens would always follow up if a concern arose.

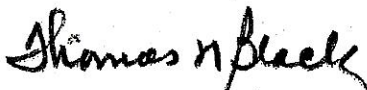
Tammy asked Gary, your Superintendent, to stop by and review our situation. Gary agreed that some follow up work was required. And, we mutually agreed to wait until this year.

Upon contacting Gary this year, he followed up and directed that Carlos stop by and make the corrections. I'm pleased to say that Carlos spent several hours here and performed very professional work by replacing most of the caulking.

Now, I've never written a letter like this, because so few firms ever stand by their work or their word; but, now, I know of one that really does stand behind their work and their word. It gives one a very nice feeling.

Thank you.

Sincerely,



Thomas N. Black